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Summary of issues





Online Tools



Planning Tool

https://www.planningconcepta.hawa.com/







Summary of issues

Installation



Installation Tools

Installation Video



Tips & Tricks Guide



Hawa Sliding Solutions

2.0 Selbsteinzug deaktivieren und aushängen 2.1 Selbsteinzug blockieren und sichern

Holm wieder herausziehen. Danach Seil nach unten ziehen (mind. 1 Rollenumdrehung),



... bis die beiden Aussparungen an Rolle und Rollenhalterung für den Sicherungszapfen übereinstimmen und der Sicherungszapfen gesetzt werden kann (Seil ist nun entspannt und hängt durch).



Autor: SSP / 20.12.2018





Summary of issues





Problem 1

Door is difficult to retract into the pocket Door moves roughly or scrapes into the pocket Door is difficult to pull out of the pocket

Probable Cause:

Upright guide touches the lower guide track.







Solution #1

If the door has problems only at specific parts of the movement (eg. Only at the back of the pocket):

Adjust the upright profile tilt/inclination at the front scissor suspension (Knee)









Solution #2





Raise the upright (vertical profile) higher by means of the height adjustment.



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Solution #3

Height adjustment by means of lifting the hinges on the upright



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Solution #4 * Folding Concepta



Door does not close completely against the cabinet

Probable Cause:

The upright profile needs to be adjusted (not straight)













Solution:

Adjust the knee hinge in order to make the profile straight.





ADJUSTMENT DOCUMENT GUIDE







The side air gap is big

Probable Cause:

The hinge position needs to be adjusted

NB: If this happens, something might have gone wrong in the adjustment or installation of the door panel











Recommended Solution

Solution:

Loosen the central hinge screw using a 3mm hex key. Use a Phillip head screw driver to extend or retract the hinge. Re-tighten the screw

NB: take the weight off the door to adjust

Have a play with the hinge adjustment to see what works best





ADJUSTMENT DOCUMENT GUIDE



Door's pulley retraction speed is too fast or too slow

Probable Cause:

the opening angle of the door needs adjustment











Door retracts too fast and SLAMS into the pocket

Probable Cause:

The bottom damper is set too low and needs to be adjusted











Broken pull-in mechanism

Probable Cause:

The safety pin was removed before the rope was attached to the rope support.





tip Soft Close Re-wind



Pulley not connected before commissioning

Probable Cause:

Installer forgot







The little red hook....















Folding Concepta track join misaligned

Probable Cause:

Deflection on the cabinet due to the weight of the folding doors.







Solution:

Check if the cabinet top is strong enough. If not, use reinforcement profile (refer to pg 70, 25739c.



Use the top track connection plate to connect the tracks

*		
	Top track connection plate, alu plain anodized, predrilled	24321





Overview of key problems

Problem	Cause	Solution
Problem #1 – door difficult to retract into pocket	Door dragging on lower profile	Adjust height at; a)upright, b)knee c)hinge
Problem #2 – Door not closing against the cabinet	Upright profile needs adjusting/realignment (tilt)	Adjust the profile at the knee
Problem #3 – Air gaps too wide	Hinge position needs adjusting	Adjust the hinge using the central hinge screw using a Philip head screwdriver
Problem #4 – Door pulley retraction too fast/slow	Door angle needs to be adjusted	Adjust the door angle the hinge using hex key
Problem #5 – Door retracts too fast and slams into the cabinet	Lower damper is too low to slow the door	Pull out upright profile and adjust the damper position (might need to remove end stops)
Problem #6 – Pull in mechanism (pulley) is broken	Has been operated with red stopping plug in	Re-tension by following video instructions, or replace
Problem #7 – Folding concepta track junction misaligned	Cabinet sagging or no connection plate installed	Install connection plate or install reinforcement profile



Further questions?

Please get in touch with your sales contact or email to info@hawa.com